

evaran
BUILT FOR CONNECTED CARE

The future of care is connected

Evaran: A technology platform connecting care delivery, operations, governance and insight across the care journey.

evaran home care | eCase | moa. | CHECKED IN care

The challenge

Introducing Evaran: Simplifying care through connected technology

Providers are managing workforce shortages, regulatory change, rising costs and higher expectations from people receiving care. Yet care records, incidents, risks, complaints, feedback and workforce data often sit in different systems managed by different teams.

When systems do not connect, staff must repeat data entry, managers spend more time reconciling records and important signals are harder to identify.



Pressures are increasing

- Workforce shortages
- Regulatory change
- Rising costs
- Service complexity
- Higher expectations

Reducing these pressures starts with bringing information, workflows and teams together across the organisation.

Evaran connects established software across care delivery, operations, quality and communication, creating a technology foundation that can evolve with the needs of providers and the people they support.

The opportunity

What happens when information connects?

Connection supports care delivery, operations, quality and communication, without duplicate records or parallel processes.



Less friction for staff

Reduce repeated entry, manual reconciliation and unnecessary movement between systems.



More reliable information

Give teams clearer, more consistent information at the point of care and across the organisation.



Better coordination

Connect care delivery, operations, governance and communication around the same information.



Earlier visibility

Identify overdue actions, emerging risks and performance issues earlier.



Artificial intelligence, applied with purpose

Evaran is developing practical AI tools that make it easier to capture information to help providers act earlier.

Easier data capture

Reduce typed documentation by capturing information from voice, images and conversational inputs.

More structured, reliable data

Convert unstructured notes into standardised information to improve data quality at the point of entry.

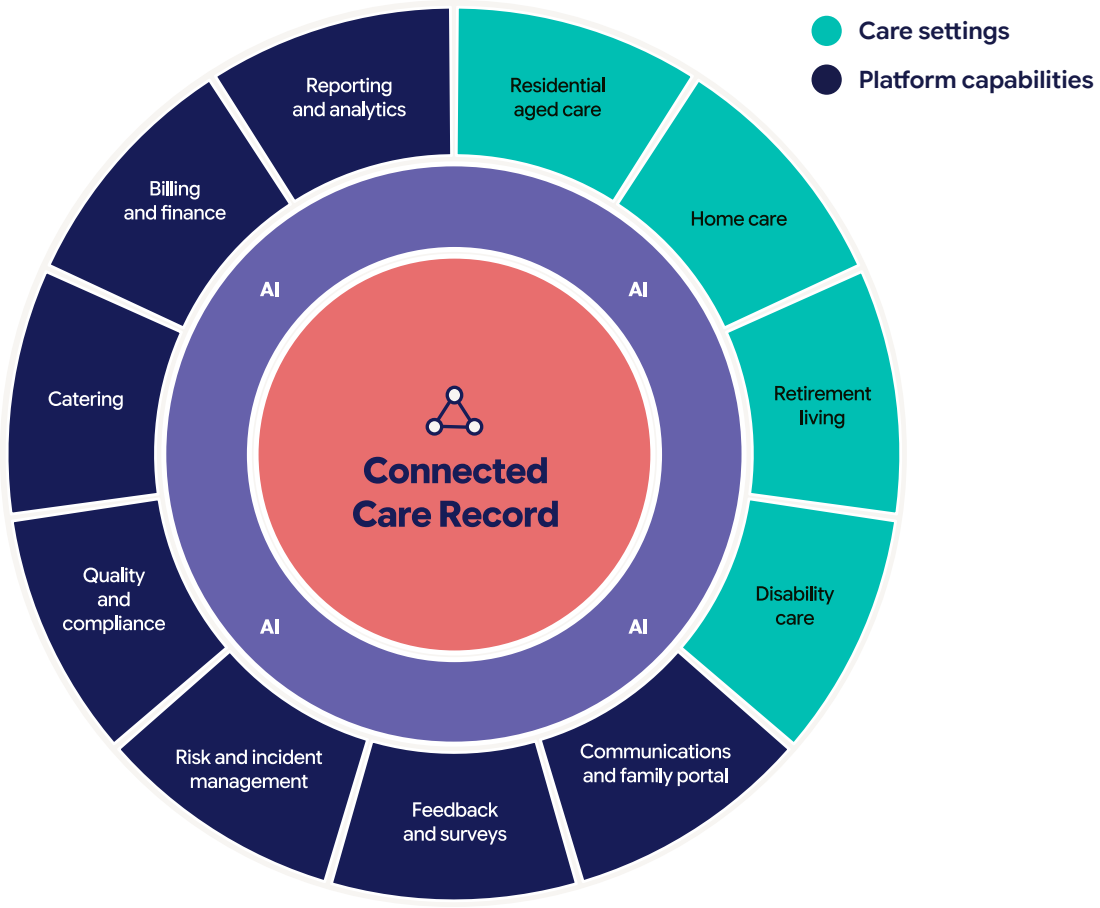
Earlier identification of risk

Use predictive models on care and quality indicator data, identifying individual risk earlier.

The platform

Connecting care delivery, communication, quality and governance

Evaran brings together best-of-breed solutions and domain expertise that providers rely on to deliver and coordinate care, communicate with residents, families and staff, manage quality and support governance, risk and compliance.



INTEGRATIONS • APIs • DATA EXCHANGE
INTEROPERABILITY

A practical path to greater connection

Providers can use the Evaran solutions most relevant to their services, with a shared product and data direction that improves the flow of information over time.

Our software

Distinct capabilities and a shared direction

Evaran brings together established products supporting the clinical, operational, quality and communication needs of care providers. Each addresses a distinct need; together they create a broader view of care and performance.

evaran home care

Home care operations and field service management. Coordinate workforce, visits and care delivery from the office to the point of care.

- ✓ Rostering, scheduling and mobile care delivery
- ✓ Care planning, eMAR, tasks and alerts
- ✓ Invoicing, payroll and operational workflows
- ✓ Real-time oversight of work completed in the field

Trusted by more than 700 customers worldwide, with readiness built in for Support at Home and CHSP.

eCase

Maintain a clinical record connecting assessments, care plans, documentation and resident information across the care team.

- ✓ Clinical documentation and assessments
- ✓ Care planning and evaluation
- ✓ Resident information available across the care team
- ✓ Workflows that reduce duplication and improve continuity

Designed to support safer care, clearer clinical visibility and more consistent practice.

moa.

Quality, compliance and performance management. Bring audits, incidents, feedback, complaints, risk, surveys and benchmarking into one connected environment.

- ✓ Auditing, compliance and continuous improvement
- ✓ Feedback and complaints aligned with regulatory requirements
- ✓ Incident and risk management
- ✓ Resident, client, family and staff surveys
- ✓ Evidence-based reporting, benchmarking and insights for executives and boards

Supports clearer oversight, timely follow-up and a more complete view of quality, risk and performance.

CHECKED IN care

Communication, engagement and workforce access. Bring staff, residents, clients and families into a secure, purpose-built environment.

- ✓ Custom-branded, single sign-on care worker apps
- ✓ Schedules, client information and record keeping in one place
- ✓ Secure SMS, email, voice, video and chat communication
- ✓ Resident and family updates through purpose-built portals
- ✓ Support for HELF with bundle uptake of up to 80%

Improves access to information and engagement while reducing avoidable calls and logins.

In practice

In-practice examples of connected care



Incident management

An incident triggers both an immediate care response and a governance-led pathway. A connected platform supports both using the same information.

- Assess, treat, monitor and update the care plan
- Assess reportability and investigate the individual event
- Review trends across incidents and link findings to risk and improvement



Accessible feedback and surveys

Validated surveys reach residents, clients, families and staff through channels they already use, with responses flowing into a structured quality and benchmarking platform.

- Make surveys and feedback easier to access and complete
- Route responses into feedback, complaints and survey workflows
- Benchmark experience and link recurring themes to improvement and risk



Care plan assurance

When care management and quality systems are connected, routine assurance moves from checking one system against another to reviewing only the records that need attention.

- Compare care plans with current assessments and required reviews
- Identify overdue, incomplete or inconsistent records
- Direct quality teams to exceptions requiring human attention

Care settings

Technology for the different settings where care is delivered

Evaran supports home care, residential aged care, retirement living and disability services. While the capabilities differ by setting, the need remains the same: reliable information, coordinated teams and workflows that scale.



Home care

Coordinate schedules, visits, care planning, medication management, invoicing and payroll from the office to the point of care.

Efficient rostering, real-time visibility of work completed and less administration.



Residential aged care

Bring clinical records, care planning, quality, compliance and communication into a more consistent operating environment.

A comprehensive resident record with stronger clinical oversight, continuity and governance.



Retirement living

Support resident engagement and connected communities with clearer information and more streamlined workflows for teams.

Easier access to information for residents and families, with lower touch communication.



Disability services

Manage complex service delivery, documentation, workforce coordination and compliance through flexible, purpose-built care technology.

High-intensity, medically complex services with stronger accountability and compliance.

Scale and reach

Established across care services, locations and jurisdictions

Evaran unites products with a proven track record across the care sector, providing a strong foundation for continued investment, product development and regional support.

1,100+	170,000	2,200+	20	7
care providers	people receiving care	locations	years of sector experience	countries

Why Evaran

Designed around care

Built for real clinical, operational, workforce and governance workflows, not adapted from a generic enterprise platform.

Connected by direction

Distinct products with a shared platform, interoperability and data strategy, moving towards more connected information.

Established and scalable

Proven across organisations of different sizes, service types and jurisdictions, with the capability to support growth and change.

Localised for regional requirements

Evaran software is localised to reflect the regulatory and operational requirements of the markets in which it operates, including Australia, New Zealand, the United Kingdom and Europe.

Connect the systems that support care

Talk to Evaran about your services, systems and priorities, and identify the right starting point.

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